




# TRAINING & DEVELOPMENT SERVICES



**EMPLOYEE ENGAGEMENT AND  
GREATER PRODUCTIVITY**



More than an industry association, AMMA forms an integral part of our members' teams. Through our breadth of services we guide, assist, add value or provide a pathway when you need us most. We deliver a unified voice, driving effective workforce outcomes for the resources industry.

## TRAINING AND DEVELOPMENT SERVICES

**AMMA Training & Development** helps resource employers by delivering customised training where you need it – on-site, online, at your offices or our facilities. We deliver competency and skill-based development programs customised to your business and targeted for your needs.

Our team of specialist industry-only trainers offer a broad spectrum of customisable training courses. From fully-accredited, nationally-recognised training, to leadership, competency-based, short courses and skill development, no matter what your training needs, our tailored courses will enhance your people's skills and build your workforce capacity.

### TRAINING & DEVELOPMENT : HOW WE HELP

AMMA Training & Development is the national leader in delivering resource industry training solutions. We understand the nuances and challenges of your unique operating environment.

- Courses can be delivered on-site anywhere in Australia. We can integrate within your team or deliver online – whatever your needs, we work with you to find the best solution for your business.
- We deliver customised training on a demand-based model developed with you, transforming your skills and competency requirements into mapped and customised training solutions for your business.
- A needs analysis is undertaken for all our clients, including assessment of your organisational policies and procedures. This allows for tailoring of your program to your specific content and/or delivery needs.

- We can help you make the most of available government funding.
- Our service is accessible to all resource employers at highly cost-effective and competitive rates.
- AMMA members receive exclusive member-only rates. Be it for development or deployment of customised and on-site training, we have you covered.

Our experienced team has an enviable track record of training delivery, active involvement and participation in the resource industry's policy, advocacy and solutions-management. When you work with us for your training needs, you are in good company.

### WHO WE ARE

Since 1918, AMMA has been delivering superior workforce services to Australia's resource industry. As a member-based organisation, our work in policy and advocacy directly shapes the landscape within which we all participate, making it an attractive place for employment and investment now and into the future.

By utilising our services, you are better equipped to face the challenges ahead. Be it an issue with human resources, workplace relations, public affairs, training, policy or even accessing a wider network of resource industry professionals and leaders, your membership with AMMA provides you with the support you need.

With offices and staff in every state, you receive seamless national representation and support for your workplace relations and human resources needs

### BENEFITS TO YOUR BUSINESS

Our team of experts understand the unique challenges faced in this highly diverse industry, so delivery of training modules is adapted accordingly to ensure your business achieves the best outcomes.

As the resource industry's own Registered Training Organisation (RTO) you can be assured that you're receiving the very best training from experts who not only know this industry intimately, but who genuinely care about the outcomes for you and your workforce.

When you need expert training for your people, AMMA is right there with you.

# AMMA TRAINING & DEVELOPMENT DELIVERS

## COURSES - OFFERED NATIONALLY



DISCRIMINATION, HARASSMENT & BULLYING AWARENESS



UNIONS - RIGHT OF ENTRY & BARGAINING



WORKPLACE HEALTH & SAFETY



FRONTLINE MANAGEMENT



EMOTIONAL INTELLIGENCE



LEADERSHIP & TEAMS



QUALITY AUDITING



SUPERVISORY SKILLS



COMMUNICATION



## SINCE 1918

AMMA HAS BEEN DELIVERING SUPERIOR WORKFORCE SERVICES TO AUSTRALIA'S RESOURCE INDUSTRY.

"TOGETHER WE HAVE CREATED AN EXTREMELY SUCCESSFUL PROGRAM THAT IS DELIVERING THE MOST EFFECTIVE AND BEST-FIT TRAINING SOLUTION TO OUR STAFF AS WE DEVELOP OUR CURRENT AND FUTURE LEADERS."



Narelle Aucote | Learning & Development Manager



Monadelphous



"AMMA HAS BEEN WORKING WITH PERILYA FOR THE PAST 10 YEARS. IN THIS TIME AMMA HAS PROVIDED OUTSTANDING SUPPORT AND SERVICES THAT HAVE ALWAYS MET AND OFTEN EXCEEDED PERILYA'S HIGH EXPECTATIONS."

Peter Lean | Manager, Safety and Training





P 1800 627 771    W [www.amma.org.au](http://www.amma.org.au)